

Promoting City, Coast & Countryside NOTICE OF DECISION

| CIVICA ICON INCOME MANAGEMENT SYSTEM | | | | | | |
|---|-----------------|-------------------------------|---|----------|----|--|
| NAME OF DECISION TAKER: | SUSAN | PARSONA | GE | | | |
| POSITION AND RESPONSIBILITY HELD: | CHIEF EXECUTIVI | | 5 | | | |
| CONTACT OFFICER: | ANDRE | | , FINANCIAL SERVICES MANAGER | | | |
| TELEPHONE: | 01524 582138 | | | | | |
| E-MAIL: | aclarke@lancas | | er.gov.uk | | | |
| Details of Decision: To extend the current income management contract from March 2019 to 30 September 2022. | | | | | | |
| - · · · · · · · · · · · · · · · · · · · | | | | | | |
| Reasons for the decision: | | | | | | |
| This extension provides for: | | | | | | |
| moving to a cloud based system under an Enterprise Licence, thereby reducing in-house support requirements | | | | | | |
| greater system resilience, functionality and flexibility, enabling the Council to move to a more customer focused payment platform | | | | | | |
| ensuring the Council continues to be fully Payment Card Industry Data Security Standards (PCIDSS) compliant in a more cost-effective and efficient manner | | | | | | |
| - easier configuration for collecting new income streams thus contributing to the Council's commercialisation and income generation agenda | | | | | | |
| - achieving savings of £49K against current revenue and capital budgets over the contract life. | | | | | | |
| IS THE DECISION URGENT | | | | | | |
| NO PLEASE DELETE AS APPROPRIATE AND GIVE REASONS FOR URGENCY BELOW: N/A | | | | | | |
| I CONFIRM THAT I HAVE BEEN CONSULTED ON THE ABOVE DECISION AND THAT IT IS URGENT AND REASONABLE IN ALL THE CIRCUMSTANCES. (IN ACCORDANCE WITH SECTION 17 OF THE OVERVIEW & SCRUTINY PROCEDURE RULES) SIGNATURE OF THE OVERVIEW & | | | | | | |
| SCRUTINY CHAIRMAN: N/A | | | | | | |
| SIGNATURE OF DECISION TAKER: Susan Parsonage | | | | | | |
| | | Susan Parsonage 18.09.2017 | | | | |
| | | | | | | |
| | | | DATE RECEIVED BY | | 17 | |
| TAKEN: 18.09.17 DATE DECISION | | | DEMOCRATIC SERVICES: IMPLEMENTATION DATE | 18.09.17 | | |
| PUBLISHED: 18.09.17 | | | (publication day + 5 working days): | 26.09.17 | | |